

FAQ about Gates and gate openers (aka remotes or clickers)
Revised Oct 2020

Where can I buy a replacement remote?

Request 890max from Kaiser Garage Doors and Gates Inc at:
1942 Price St Tucson 85705
520 214 4325

How do I activate my remote?

Contact me at jim@gardnergroun.net

What should I do if my remote is lost or stolen?

Notify me so that the remote can be disabled, thus preventing illegal access.

What if I report my remote as lost or stolen and I subsequently recover it?

Your remote can be re-activated.

What should I do if my remote stops working?

Contact me in order to reprogram the remote.

Where can I buy a battery for my remote?

Available online or at the specialty battery store on the NW corner of First and Wetmore.

Can I access all three gates in the South and North parking lots with my remote?

Yes. The middle button activates the North parking lot gate whilst the left and right buttons activate the left and right South parking lot gates.

When do the gates open and close –and who made that decision?

They open at 6.00 am and close at 10.00 pm. Gate opening hours were agreed upon by consensus at a community meeting in 2006.

What should I do if the remote doesn't open the gate to let me in?

Park your car outside the gates and gain access via the pedestrian gate in the North Parking lot or the keypad gate entry in the South Parking lot. Enter a five figure code (prefix any block number with one or two zeros) such as 04133, 04145 or 00166. Notify me the following day so that I can determine whether the issue is with the remote or the gates.

What should I do if the remote doesn't open the gates to let me out? There is a sensor pad directly in front of the gate therefore you might need to drive a little closer to the gate.

Is there a logging capability within the current system?

No, the only stored information relates to the last entry number.

Is there a backup of all the programmed information on the keypad?

No, apparently the memory chip was lost.